



Form – Service Transfer/ Novation

AP Telecom Holdings Pty Ltd T/A Indigo Internet

Service Transfer/Novation

You may wish to transfer your service

Important Things To Note

When you appoint an Authorised Representative, you are giving the person you appoint the authority to deal with us on your behalf as your agent. **This means that the Authorised Representative has the power to act and access information as if they were you.** This includes making complaints, changing account details or terminating a contract. You can of course specify limitations of your Authorised Representative's rights.

Please note that only account holders can appoint an Authorised Representative. If you wish to appoint more than one Authorised Representative, please complete one Authorised Representative Form for each person you wish to appoint. You can appoint up to three Authorised Representatives.

For security reasons we require you to submit the completed Authorised Representative Form to us as a signed original and witnessed by one of the following persons below:

- A Justice of the Peace;
- An Accountant who is a member of the Australian Institute of Chartered Accountants, CPA Australia or the National Institute of Accountants with 2 or more years of continuous membership;
- A Solicitor or Barrister;
- A Police Officer;
- An agent in charge of, or a permanent employee (with 2 or more years of continuous service) of an Australia Post outlet;
- An officer with, or authorised representative of, a holder of an Australian Financial Services Licence, having 2 or more continuous years of service with one or more licensees;
- A Dentist;
- A Pharmacist;
- A Medical Practitioner;
- A Chiropractor or a Physiotherapist.

Please contact us on 07 3128 2235 if this proves too difficult or inconvenient for you, and we will work with you to find an alternative way of appointing an Authorised Representative.

Appointment of Authorised Representative

Your Details

Account Number	
Account Holders Full Name	

I wish to appoint the following person as my Authorised Representative:

Full Name	
Telephone Number	
Email Address	
Physical Address	
Limitations of the Authorised Representatives Rights*	

*Specify anything that your Authorised Representative should NOT be allowed to do on your behalf. If left blank, the Authorised Representative has the power to act as if they were you, including incurring additional charges, committing to new contracts or renewing existing ones and/or cancelling services.

Declaration & Execution

I, _____, authorise AP Telecom Holdings to deal with the above person as my Authorised Representative. I acknowledge that I am responsible for all acts of my Authorised Representative within the authority as described in this Appointment. AP Telecom Holdings Pty Ltd may assume that it is dealing with the Authorised Representative if they identify themselves as such when contacted at any of the contact numbers/addresses above. This appointment continues until I revoke it in writing."

_____ / ____ / ____
Full Name of Account Holder at *Location* *Date*

Signature of Account Holder

IN THE PRESENCE OF

_____ / ____ / ____
Full Name of Witness at *Location* *Date*

Signature of Witness

Capacity of Witness (JP, Police Officer etc)

Address of Witness